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Mr H S Bhurji

Effective Dispute Solutions Limited

41 Hanover Road, Birmingham

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10<sup>th</sup> November 2015

Dear Mr Bhurji

**Re: Mediation Reference**

Thank you for your assistance yesterday, to confirm I have never attended a mediation before, and did so without my solicitor. This was a contractual matter, where there was some ill will on both sides, especially a colleague of mine who felt the contract entered into had not been explained to him as it should have, therefore I took conduct of the matter.

You led myself and the other party to a quick resolution, highlighting where we were not in agreement and the potential cost of taking this all the way to trial, which was in neither parties best interests.

A commercial deal was done so that both parties could return to their respective businesses and not waste any more time on this matter, ultimately you saved us money, time and the hassle of having to litigate this matter further.

I was surprised at how quickly you got us to a solution, bearing in mind we had scheduled half a day for the mediation, I would not hesitate to recommend your mediator skills and services to other businesses and or those in dispute.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'D. Johnson', enclosed within a blue oval scribble.

Mr Daniel Johnson  
Finance Director (UK) & Controller North Europe

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