



**SHROPSHIRE INDEPENDENT
FINANCIAL SERVICES LTD**

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Commercial Mediator
Effective Dispute Solutions Limited
41 Hanover Road
Birmingham
B65 9EB

6th October, 2016

Dear Harvinder

Unpaid consultant invoice, company acquisition, business dispute

Harvinder you were vital in reaching an agreement, which you somehow got us to within two and a half hours, thank you for mediating for me on Tuesday 27th September 2016, it is now finally over and done with and I can move on with my life.

I engaged in an oral contract with a business owner, with the intention of taking over and buying their business once I had a full understanding of the whole operation and in effect how the business worked, its clients, turnover and profit potential.

Initially all that was originally agreed transpired, without issue, however a number of discussions, agreement changes led to a series of disputes whereby I could no longer deploy my said expertise for this business.

On departing I invoiced the company for a substantial amount, going into the thousands, which was not paid. I chased it several times with the would-be defendant, which for a whole year was met with complete and utter resistance, solicitors were instructed, and prior to issuing a claim I decided to try mediation.

I attended with my husband, it was very frustrating, as the would-be defendant still just went around and around in circles, to any of the questions posed to him. I am not quite sure what you did or said to him in private, but it certainly worked, finally he started to make offers and to negotiate, which led to an amount which I could agree to. I would have no issue in recommending your services to others.

Yours sincerely

A handwritten signature in black ink that reads 'Elizabeth Monether'.

Mrs. Elizabeth Monether
DipPFS

