From: Lisa Rodger [mailto:@clerksroom.com]
Sent: 18 March 2018 13:08
To: Lisa Rodger
Subject: Case: Claimant v Defendant – Claim No: D3xxxx80D - How did we do?

Case Reference: Denise Goddard v XXXXXXX – Claim No: D3xxxx0D

Case Date: 2018-03-15

Member: Harvinder Singh Bhurji

Feedback received

We have received the following feedback from Denise Goddard

<table>
<thead>
<tr>
<th>Question</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Was the mediator on time and prepared to your satisfaction?</td>
<td>10</td>
</tr>
<tr>
<td>How highly do you rate the mediator’s communication with yourself and your clients?</td>
<td>10</td>
</tr>
<tr>
<td>How highly do you rate the mediator’s demeanour and mediation style?</td>
<td>10</td>
</tr>
<tr>
<td>How highly do you rate the mediator’s ability and willingness to help?</td>
<td>10</td>
</tr>
<tr>
<td>Would you book this mediator again?</td>
<td>10</td>
</tr>
</tbody>
</table>

Comments:

Obviously I was disappointed not to have reached an agreement, but feel that the mediator did everything possible to try and reach a solution. The whole process was made as simple and 'painless as possible' and I felt confident to confide in the mediator and discuss all matters of the case.

Many thanks,

Clerksroom

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