

From: Lisa Rodger [<mailto:@clerksroom.com>]

Sent: 18 March 2018 13:08

To: Lisa Rodger

Subject: Case: Claimant v Defendant– Claim No: D3xxxx80D - How did we do?

Case Reference: Denise Goddard v XXXXXXXX – Claim No: D3xxxx0D

Case Date: 2018-03-15

Member: Harvinder Singh Bhurji

Feedback received

We have received the following feedback from **Denise Goddard**

Was the mediator on time and prepared to your satisfaction?	10
How highly do you rate the mediator's communication with yourself and your clients?	10
How highly do you rate the mediator's demeanour and mediation style?	10
How highly do you rate the mediator's ability and willingness to help?	10
Would you book this mediator again?	10

Comments:

Obviously I was disappointed not to have reached an agreement, but feel that the mediator did everything possible to try and reach a solution. The whole process was made as simple and 'painless as possible' and I felt confident to confide in the mediator and discuss all matters of the case.

Many thanks,

Clerksroom

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