

From: ["Lisa Rodger" <rodger@clerksroom.com>](mailto:rodger@clerksroom.com)
To: ["Harvinder Singh Bhurji" <hsbhurji@effectivedisputesolutions.co.uk>](mailto:hsbhurji@effectivedisputesolutions.co.uk)
Date: 11/22/2018 5:21:20 AM
Subject: FW: Case: Shah v Shah - How did we do?

From: Lisa Rodger <rodger@clerksroom.com>
Sent: 22 November 2018 13:04
To: Lisa Rodger <rodger@clerksroom.com>
Subject: Case: Shah v Shah - How did we do?

Case Reference: Shah v Shah

Case Date: 2018-11-16

Member: Harvinder Singh Bhurji

Feedback received

We have received the following feedback from pclarke@fountainsolicitors.com

Was the mediator on time and prepared to your satisfaction?	10
How highly do you rate the mediator's communication with yourself and your clients?	10
How highly do you rate the mediator's demeanour and mediation style?	10
How highly do you rate the mediator's ability and willingness to help?	10
Would you book this mediator again?	10

Comments:

excellent attempts to mediate with a very difficult person.
excellent mediation ability and down to earth style

Many thanks,

Clerksroom