

BOARD ADVISORS LTD
Temple Elfande, Temple Lane, Capel, Surrey, RH5 5HJ

Friday 22nd March 2019

Mr H S Bhurji
Effective Dispute Solutions
41 Hanover Road
Birmingham
B65 9EB

Dear Mr Bhurji

Insolvency bankrupt dispute

I was an observer to the experienced mediator, Harvinder Singh Bhurji. The mediation took place in London in March at a complex civil mediation. It was an insolvency bankrupt dispute which had a claim of £150k. The sum had escalated, unresolved, from £40k over 4 years through 13 Court appearances and various Orders.

With little expectation of achieving a settlement. It was most impressive to observe Mr Bhurji in action when dealing with a very hostile and temperamental mother and daughter who had several Court Orders outstanding over their home, the major asset.

Mr Bhurji came close to terminating the session because of their rudeness and hostility and questioning his independence. But he firmly corrected them and professionally persisted.

The result was a financial agreement reached (within 24 hours of the next scheduled High Court hearing) which resulted in the Trustees being paid, the bankrupt status being cancelled and the home retained.

It was an amazing outcome and a most powerful illustration of the benefits of Mediation and in using a skilled Mediator.

Yours sincerely
Roger Hood, e-signature

Dr R A Hood QVRM TD DL
Accredited Commercial & Civil Mediator