

BY EMAIL ONLY

Thursday 30th July 2020

Mr H S Bhurji
Effective Dispute Solutions
41 Hanover Road
Birmingham
B65 9EB

Dear Harvinder

I observed one of your mediations, an inheritance dispute between two brothers.

Your approach to this long dispute and difficult matter was handled extremely well. You were able to grasp both parties concerns and established a rapport from the very beginning.

I was able to recognise how you managed to be calm throughout a very emotional filled dispute. I learnt that it takes a lot of patience and resilience to achieve the best possible outcome for all parties involved.

This was an invaluable experience especially being new to the world of mediation. The skills which I learnt from you were independent from the way I had during my initial training.

In conclusion, you are a great mediation mentor and I would like to access further mediation training from you in the future.

Yours sincerely

Safina Bibi LLB (Hons)
ADR ODR International Mediator